



ACCOUNT MANAGEMENT

EMPOWERING CLIENTS TO THRIVE WITH CINC

CINC's Account Management team supports clients in maximizing their business potential using CINC software. With over 100 years of collective industry experience, our team of professionals has the depth to understand clients' motivations, goals, and needs in order to provide strategic solutions to support business growth. Our dedicated team makes sure clients get the most out of CINC, empowering them with solutions to not only meet their needs, but also to increase efficiency and uncover potential revenue-generating opportunities. CINC has the only dedicated Account Management team in the industry supporting clients after implementation.

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“CINC sets you up with success from day one. They support you in every step of the way and the team will work with you to ensure you are growing based on the specific needs of your business.”

Bill Ashby
Founder & CEO
Gulf Coast Community Management



CINC Systems



ACCOUNT MANAGEMENT

DEDICATED EXCLUSIVELY TO CLIENT SUCCESS

Our Account Management team has the essential mix of industry and software expertise to empower clients to maximize business potential. They work collaboratively with clients to ensure they understand the various software features that will help them to achieve their goals. In this fast-paced industry, clients can count on CINC's Account Management team to guide, support and advocate for their success.

HOW THE ACCOUNT MANAGEMENT TEAM CAN HELP

- Coordinating education on how to best use CINC's product platform
- Providing recommendations for client challenges
- Strategizing with clients to develop solutions for their unique needs and business requirements
- Sharing new features and services
- Providing insight into integration partners
- Sharing client suggestions with product innovation team
- Demystifying the software adoption process
- Addressing billing and pricing questions
- Providing continuity and support to clients after training and implementation
- Advocating for client success



At CINC Systems, our mission is to make living in a professionally-managed community a great experience. Our solutions help solve the biggest challenges facing management companies so you can grow your portfolio and your bottom line.