MANAGEMENT EMPLOYEE ANNOUNCEMENT COPY

We are focused on helping communities thrive. Part of that means providing the best tools for our association management professionals to do their job, so they can focus more where it matters most – building community. That’s why we’ve upgraded our technology to the industry’s leading software solution, CINC Systems, to empower efficiency for our employees. Now, from the palm of your hand using the CINC Manager app or on your desktop computer using our portal, you can approach your day proactively rather than reactively, allowing for a healthier, more flexible work environment. You can view, track, and update homeowner data in real-time, eliminating the need for printed reports, notepads, cameras, and pens while performing routine job functions on-site.

Here are just some of the ways that this upgrade will improve the day-to-day experience as an association management professional:

* View, update, or create new violation inspections and work orders on-site with real-time access to CINC Systems data.
* Email communication directly within the app for Board, homeowner, or vendor correspondence to provide better visibility and eliminate phone calls.
* Attach photos using your mobile camera or photo library to new or existing violations and work orders. These photos can be added to violation letters or emailed to vendors for work orders to eliminate confusion and provide a better understanding of the service problem.
* Escalate a violation to the next level or close any resolved violations.
* Close completed work orders.
* Access closed violations and work orders and view the status of any ACC requests to make informed decisions during inspections.
* And much more!

We are thrilled to provide this tool to our employees in our quest to continuously enhance their work life as part of our team.